

Neighbourhood Watch  
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**ActionFraud**  
National Fraud & Cyber Crime Reporting Centre  
**0300 123 2040**



## Scam Warning - Fake Talktalk Emails

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## SCAM WARNING

# Watch out for these FAKE TalkTalk emails about a refund

Action Fraud has received over 100 reports this week about fake emails purporting to be from TalkTalk. The emails state that the recipient's TalkTalk account is in credit and that they're owed a refund. The links in the emails lead to malicious websites.

**Don't click on the links or attachments in suspicious emails, and never respond to messages that ask for your personal or financial details.**



TalkTalk  
For Everyone

### Get your refund

We're contacting you to tell you that the cost of your service will be changing from 15th May 2019. Even though some of your costs are going down, your package will not alter.

Your account balance is currently in credit. Follow the button to process your refund request.

## PLAIN TEXT:

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#### ***Message Sent By***

Action Fraud (Action Fraud, Administrator, National)

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To reply or forward this email please use the buttons below or these links: [Reply](#), [Rate](#), [Forward / Share](#).



To login to your account, [click here](#), To report a fault, [click here](#)

### **Information, advice and feedback**

Information displayed in this section may not be directly related to the above message.

#### **Who can see your data:**

The organisations listed below are available "Information Providers". The ones that you currently share your data with and are willing to receive messages from are marked with a tick. If you

are happy with these settings you do not need to do anything. To find out more about any of them and to change this list, please click the setting button below.

- ☒ **Fire & Rescue Service**
- ☒ **Neighbourhood Watch** \*
- ☒ **Office of the Police & Crime Commissioner**
- ☐ **SGN (Gas Emergency Service)** \*
- ☒ **The Police** \*

\* Highly recommended.

[Review more info and update these settings](#)



You are receiving this message because you are registered On Neighbourhood Watch. Various organisations are licenced To send messages via this system, we call these organisations "Information Providers".

Please note that this message was sent by Action Fraud (NFIB) and that Action Fraud (NFIB) does not necessarily represent the views of Neighbourhood Watch or other Information Providers who may send you messages via this system.

You can instantly review the messages you receive and configure which Information Providers can see your information by clicking [here](#), or you can [unsubscribe](#) completely, (you can also review our terms and conditions and Privacy Policy from these links).

This e-mail communication makes use of a "Clear Image" (gif) to track results of the e-mail campaign. If you wish to turn off this tracking for future e-mails, you can do so by not downloading the images in the e-mail itself.

